

Accessible Tourism - Seamless Travel Concept

Every link in the travel experience must be accessible for a travel experience to be seamless.

INFORMATION SEARCH

Accessible format of information:

- Quality information from travel agents, airlines, online forums, travel guides, tourism operators in various formats



MAKING RESERVATIONS

Accessible reservation processes for:

- Transport, accommodation, attractions
- Equipment hire
- Personal carers



IN DESTINATION

- Carer:
 - Available to help with required needs
- Accommodation:
 - Accessible entrance/exits, toilets, showers, beds & public spaces
- Transport within Destination:
 - Available accessible buses/taxis/vehicles
- Dining Out:
 - Accessible entrance/exit, tables, menus & toilets
- Theatre/Gallery:
 - Accessible entrance/exit & viewing areas, seating and toilets
- Shopping:
 - Accessible toilets, access to all levels of carpark and individual shops
- Theme Park:
 - Accessible toilets, eateries, rides & other attractions
- Public Space:
 - Accessible footpaths, malls, beaches, parks & other natural attractions



TRAVEL TO & FROM THE DESTINATION

Fully accessible from home to accommodation:

- Accessible flights/buses/taxis and terminals
- Carriage of wheelchairs/walkers/equipment